



PLEASE READ THIS PRODUCT GUIDE AND SAFETY INSTRUCTIONS BEFORE INSTALLING OR USING THE PRODUCT. AS RECIPIENT OF THE PRODUCT, YOU ARE RESPONSIBLE TO GET FAMILIAR WITH THE PRODUCT GUIDE AND SAFETY INSTRUCTIONS BEFORE USING THE PRODUCT. CONTACT YOUR SERVICE PROVIDER IN CASE OF ANY QUESTIONS.

Installation guide

Getting started

Check if the following items are in the giftbox:

- Elite HX30
- Wall-mount bracket
- Power adapter
- Network cable
- Plugs & screws
- Labels (self-adhesive)

Label position

The product label is positioned on the back of the Genexis Elite device and additional labels are included in the giftbox.

Placement

Elite supports two placement options; standing (desktop) and wall-mounted. It is recommended to place the device 'away' from obstacles and objects.

Standing

1. Place the device vertically on a flat surface.
2. Store the wall-mount bracket in a safe place.

Warning: Do not cover the device with anything, or put the device horizontally on a flat surface, because this will interfere with the ventilation of the Elite HX30.

Operating temperature 0°C ~ 40°C

Wall-mount

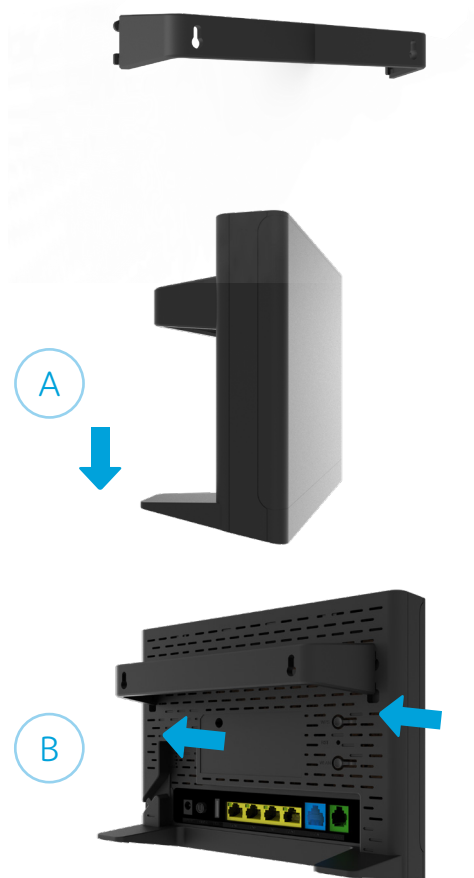
1. Put the bracket against the wall and use a pen to mark the holes on the wall.
2. Screw the wall-mount bracket to the wall with the provided screws.

Using the wall-mount bracket

Keep the device with the port side facing up or down, as preferred. There are two options:

- A Either, slide the device from top or bottom into the wall-mount bracket by placing a side panel of the device into the wall-mount placeholders, until it is halfway.
- B Or alternatively, press the device in the wall-mount bracket until it is locked and holds the device (you need to apply a little force to lock the device in the bracket).

When removing the device from the wall-mount bracket you can either slide out or need to press the placeholders backwards to unlock the outside panels of the device.



Setting up the Elite

1. Connect a network cable between your broadband outlet and the Elite HX30 WAN port (blue connector).
2. Connect the supplied power adapter to the Elite and plug the adapter into a power socket.
3. Push the ON/OFF button at the back of the device to turn it on.
4. Wait until the Status LED stops blinking and turns solid green.

Your Elite HX30 is now ready for use.

Connecting your telephone

You might be able to connect a regular plain telephone to the Elite HX30, if you have a VoIP/ Telephone service activated by your Internet Service Provider (if you have questions then pls contact your operator).

1. Insert a telephone cable of a regular wired telephone in the telephone port (green connector).

Connecting to the wireless network

Automated pairing

You can connect your personal device to the Elite HX30 by scanning the QR-code on the label of the Elite HX30 or use the WPS function of the Elite HX30. Please check on your personal device how this can be initiated. Before pairing, make sure WiFi-LED is having a solid white light. If not, switch the WiFi ON as described in this installation guide.

Manual pairing

You can also connect your personal device to the Elite HX30 via manual pairing using the WiFi network name and WiFi key printed on the label of the Elite HX30.

1. Perform a search of available wireless networks on your personal device.
2. Select the WiFi network name printed on the label.
3. Enter the WiFi key printed on the label.

Using the web interface

When connected to your network, you can access the Elite HX30 web interface to change your network settings.

1. Use a web browser on your personal device and navigate to 'Web interface' as printed on the label of the Elite HX30.
2. Login by inserting the 'Username' and 'Password'.
3. If required, change your device configurations.

Switching the WiFi ON/OFF

The WiFi function of the Elite HX30 can be switched ON or OFF by means of the WLAN button.

- Switch OFF: On the Elite HX30, press and hold the WLAN button until the WiFi LED is off.
- Switch ON: On the Elite HX30, press and hold the WLAN button until WiFi LED is having a solid white light.

Security vulnerabilities can be reported at:
<https://genexis.eu/about/security>

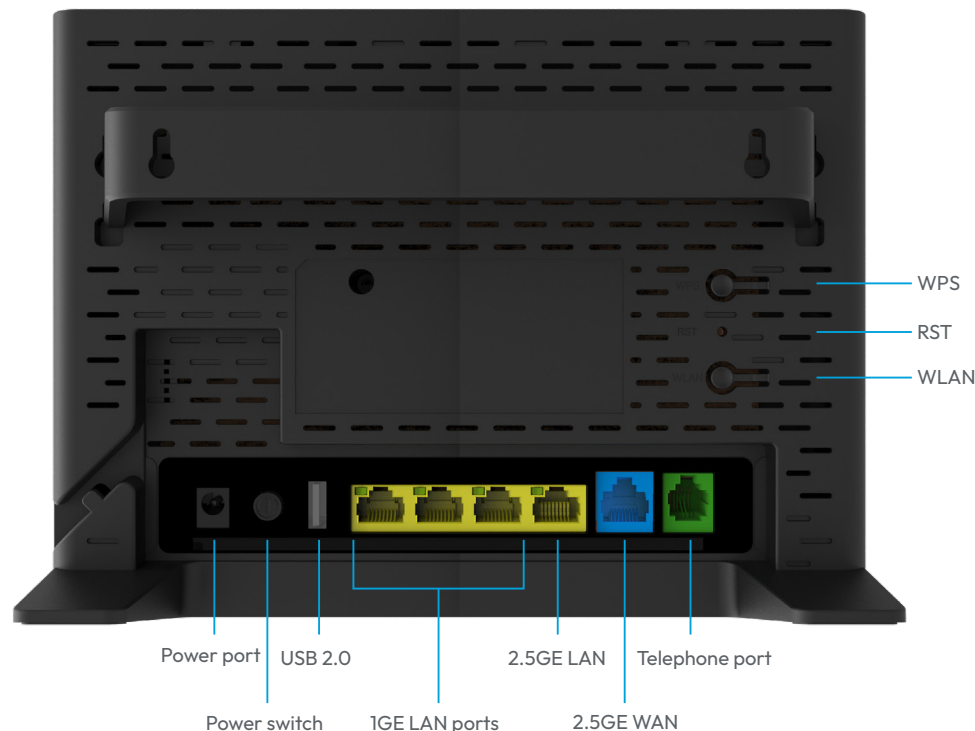
WPS – Press to initiate pairing with another device – press and release once
RST (Factory Reset) – use a sharp object to push and hold the button inside the hole for 5 seconds

ON/OFF switch

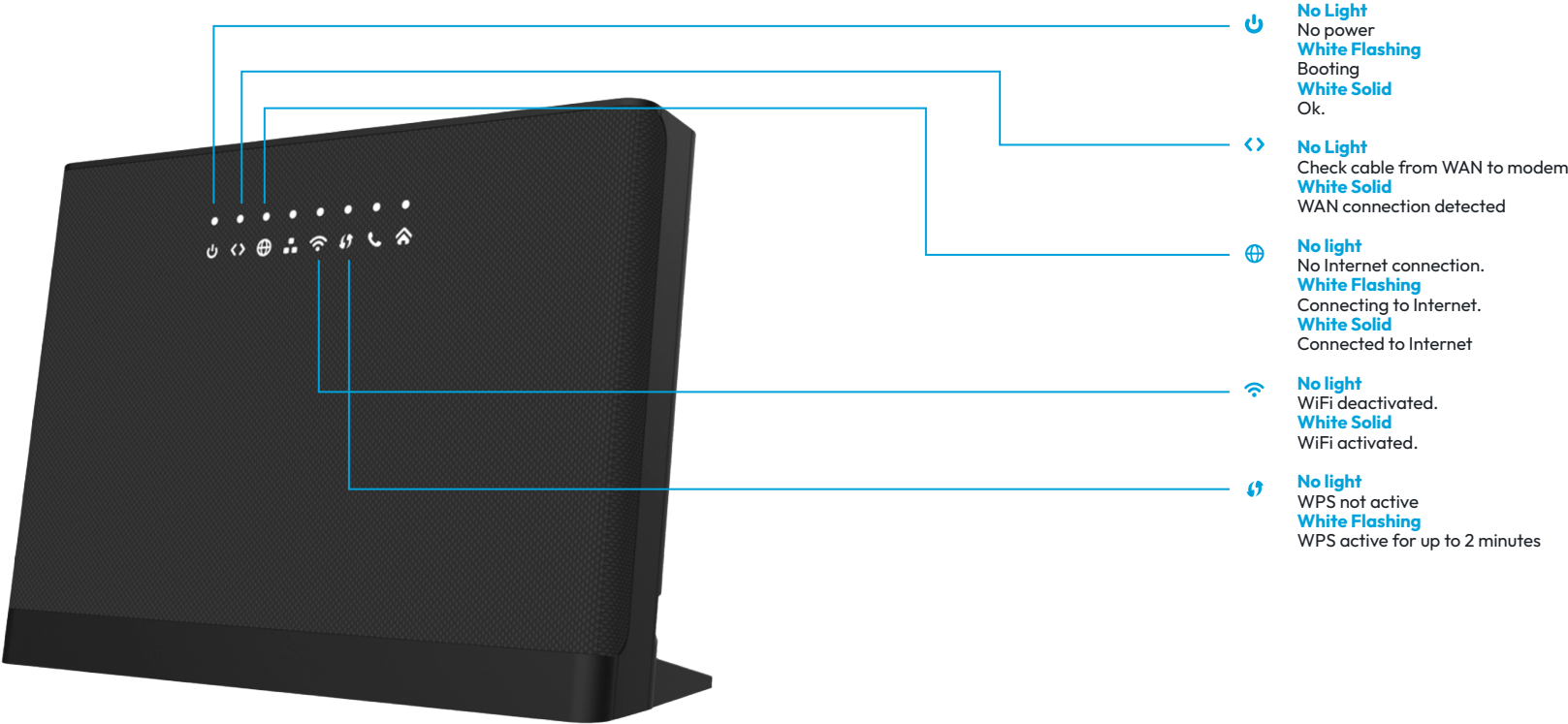
Push button in for ON.

Push again for releasing button to mode OFF.

Port overview



LED overview



Safety guidelines

Use the following safety guidelines to ensure your own personal safety and to help protect your product from potential damage. To the extent permissible by applicable law, failure to follow these guidelines could result in damage to your product, which might not be covered by Genexis warranty.

To reduce the risk of injury, electrical shock, and fire observe the following precautions:

- Operate the product only from the type of external power source indicated on the electrical label of the power supply.
- Use only the power adapter supplied with the product. In case of malfunctioning contact your service provider for replacement.
- The electrical socket-outlet should be easily accessible to contain the power adapter. The plug must be fully inserted in the electrical socket-outlet with no part of the blades exposed.
- Observe extension cords and power strip ratings. Make sure that the total ampere rating of all products plugged into the extension cord or power strip does not exceed 80 percent of the ampere ratings limit for the extension cord or power strip. Check the extension cords and power strips regularly. If they are damaged, replace them immediately.
- Do not push any unintended objects into the openings of your product. Doing so can cause fire or electrical shock by shorting out interior components.
- Do not open or try to open the product. Opening or removing the covers can expose you to electrical shock. Genexis recommends that only a trained technician services components inside these compartments.
- Do not install or use the product during a lightning- or thunderstorm. There is a remote risk of electric shock from lightning.
- This product contains a Class 1 laser that emits invisible light. Do not look directly into the optical port without any eye protection when powered on.

To reduce potential damage to the equipment, observe the following recommendations:

- This product is designed for indoor use only in a temperature controlled (0°C - 40°C) and humidity-controlled (5-95% relative humidity) environment.
- Do not service any product but contact your service provider.
- When placed vertically mount the product stable to a flat surface using applicable screws and plugs. Do not place any objects on top of the product which may damage the product.

- Place the product and cables out of reach of pets. They could damage them and cause injury or electrocuting.
- If any of the following conditions occur, unplug the product from the electrical outlet and replace the part or contact your service provider:
 - › The power adapter or power cable is damaged.
 - › The network cable or optical cable is damaged.
 - › An object fell onto the product.
 - › The product was exposed to water.
 - › The product was dropped or damaged.
 - › The product does not operate correctly when you follow the operating instructions.
- Keep your product away from radiators and heating sources and do not block cooling vents. Prevent installing the product in direct sunlight. Blocking the ventilation holes may cause fire due to overheating.
- Do not spill food or liquids on your product, and never operate the product in a wet or steam environment. Do not touch the product or its power adapter with wet hands. If the product gets wet, unplug the product from the electrical outlet and contact your service provider. Any liquid could have damaged interior components causing a shortcut in the product.
- Do not use liquid, aerosol cleaners or any harsh chemicals to clean the product. Unplug the product and use a soft, dry cloth for cleaning the product.
- Position power cables, network cables and optical cables carefully. Route cables so that they cannot be stepped on or tripped over. Be sure that nothing rests on any cables.
- When connecting an electronic device to the product, make sure to use the recommended network cable and connect the device to the right port of the product. Incorrect connections may damage the device and/or the product.

CE EU Declaration of Conformity

Hereby, Genexis Netherlands B.V. declares that the Elite HX30 product is in compliance with Directive 2014/53/EU, Directive 2009/125/EC, Directive 2011/65/EU and Delegated Directive 2015/863, Directive 2019/882/EU.

The full text of the EU declaration of conformity is available at the following internet address:
<https://genexis.eu/product/Elite-HX30/#downloads>

Company Name

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Name and title of authorized person

Maarten Egmond, CTO

Signature of authorized person



Place of issue

Eindhoven
The Netherlands

Date of issue

2025-08-12

Frequency bands and maximum radio frequency power transmitted

The Elite HX30 operates in the frequency bands of 2,4 Ghz and 5Ghz.

The maximum radio frequency power transmitted in these bands is:

- 20 dBm (100 mW) (EIRP) for the 2400 MHz – 2483.5 MHz band
- 23 dBm (200 mW) (EIRP) for the 5150 MHz – 5350 MHz band *
- 30 dBm (1000 mW) (EIRP) for the 5470 MHz – 5725 MHz band

* In EU, 5150 – 5350 MHz is restricted to indoor.

At Genexis, we strive for
a more sustainable future
with our devices.



90% recycled
plastics used in
this device.

Energy-efficient
to save both energy and
costs for you.

Designed to last
for a second life if
treated carefully.

 **Something you
can do!**

