



HomeRun Connect

Taking Wi-Fi experience to the next level



HomeRun Connect is a complete solution designed to enhance gateway functionality, providing additional layers of security, stability, and usability for network operators and ISPs. By embedding services directly on the gateway, it delivers a more secure and reliable experience, reducing downtime and operational costs while increasing customer satisfaction. With its future-proof design, HomeRun Connect helps service providers meet their challenges and exceed customer expectations in a service-led and end-user-focused way.

Key features

HomeRun Connect - Secure

Provide end-users with enhanced online protection through the F-Secure security feature. With advanced threat detection, malware protection, and privacy safeguards, HomeRun Connect Secure ensures the in-home network is shielded from emerging security risks.

HomeRun Connect - Helpdesk

With integrated helpdesk features via CloudSight, operators can provide efficient, remote troubleshooting and in-home network management. This enables faster issue resolution, minimizing downtime and reducing the cost of on-site support.

HomeRun Connect - EasyWiFi App

Empower your customers with the EasyWiFi app, offering them control over their Wi-Fi network. The app allows for simple onboarding, management of connected devices, speed tests, and parental controls, enhancing the overall user experience and reducing dependency on customer support.

HomeRun Connect - Smart QoS

Optimize network performance with NetDuma Smart QoS technology, allowing end-users to prioritize bandwidth within their in-home network and reduce latency. HomeRun QoS ensures that users experience high-quality connections, even during peak usage times.



Service features

HomeRun Connect - Embedded gateway services

HomeRun Connect - Secure

- Browse the web without fear of malicious and scam websites, do banking and shopping worry-free
- Stop advertisers from tracking and stay anonymous online
- Keep your devices safe from viruses, trojans, spyware, and ransomware
- Protect new connected devices like televisions, gaming consoles and appliances from being hijacked by criminals with smart home security
- Protect all members in the home network with a single service
- Set healthy boundaries for children online
- Minimize security impact on your broadband speeds

HomeRun Connect - Helpdesk

- Monitor and manage the Quality of Experience
- Manage and troubleshoot home networks in a single place
- Update firmware provisioning services script-based, easy and from remote
- Monitor and manage Wi-Fi setup with topology and Wi-Fi heat maps
- Monitor performance status of the home network at real-time
- Use support center recommendations to increase first time fix
- Fix issues pro-actively and automatically based on device performance
- Integrate easily with your existing device park and OSS/BSS landscape

HomeRun Connect - EasyWiFi App

- Easily pair the app with an existing home network or set up a new network using the step-by-step guide
- Quickly update SSID and password for enhanced security and personalization
- View the main hub and all connected repeaters in a clear and structured layout
- See a complete list of connected devices and all details and assign a custom name or icon (e.g., phone, vacuum cleaner)
- Create user profiles (e.g., "Kids") and assign devices to them to set advanced parental controls

HomeRun Connect – Smart QoS

- Eliminate congestion with Adaptive Congestion Control (ACC)
- AI-trained engine that identifies traffic in sub-milliseconds ensuring the best quality experience with AutoDPI
- Experience best possible QoE by ranking applications or categories in order of preference, giving VIP treatment
- Optimize Wi-Fi traffic by directing traffic bidirectional towards lower latency and/or higher throughput
- Optimize gaming experience automatically by identifying a player's optimal server for a given game
- Identify devices automatically attached to the router to assist in traffic prioritization (Device fingerprinting)



Reduce downtime

Proactive monitoring and troubleshooting features ensure minimal service disruptions.



Lower operational costs

Automated processes and remote management tools reduce the need for costly on-site support and manual interventions.



Improve customer satisfaction

Enhance customer satisfaction with a reliable, secure, and high-quality service experience.



Get your demo today!

Experience the difference with HomeRun Connect! Let's set up your demo and see how you can include HomeRun Connect.