

Genexis EasyWiFi app

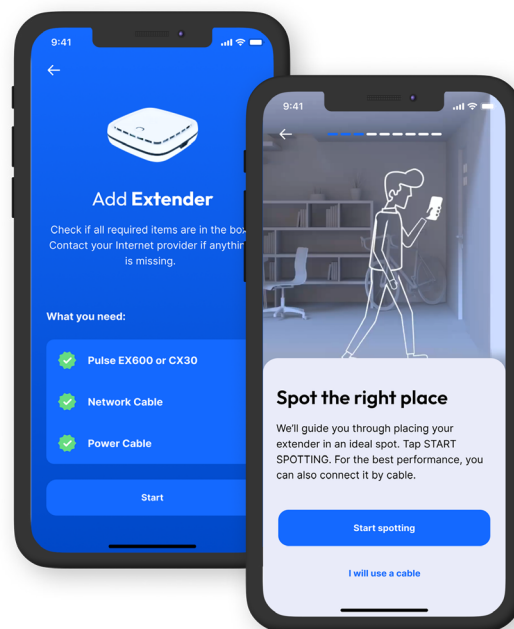
Let end-users easily control their home network

Nowadays, the in-home network becomes more and more important within a household. The increase in importance also increases the amount of the calls made to the helpdesk. However, many of these calls can easily be avoided if clear guidance is available.

This guidance can be brought to the end-user via an easy-to-use app that allows end-users to manage their own in-home network without calling the operator or ISP.

The Genexis EasyWiFi app offers the end-users control by providing onboarding and placement guidance and allowing them to manage the Wi-Fi network settings, like for example, parental control. All with an easy to use user interface.

The app is part of the total deployment solution. This will lead to more customer satisfaction, fewer helpdesk calls and thus saving the operator or ISP in operational helpdesk costs.



Designed from an end-user perspective

Installing routers or changing Wi-Fi network settings is something that can be seen as 'too complicated' or 'tricky' by the end-user. However, with a intuitive app, this can be changed!

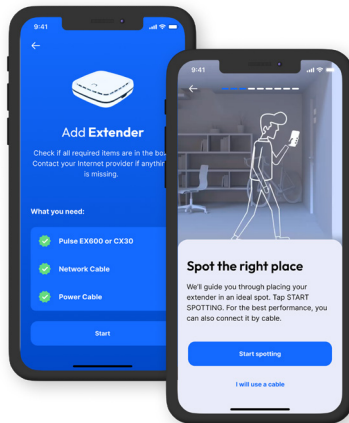
That is why the Genexis EasyWiFi app is designed focusing on the ease of use by the end-user. This means, that instead of creating the app based on a technology, we started with the end-user. What does the end-user need and how can we make this easy? Then we created the technology to support this.

The Genexis EasyWiFi app is designed with focus on user interaction. Resulting in an easy to use app for all end-users; technical and non-technical.

Key features

- Step-by-step onboarding guidance
- Dashboard showing the home network status
- Placement guidance
- Customize Wi-Fi network settings
- Parental control
- QR-code to share Wi-Fi credentials
- Stand alone app (no CloudSight needed)

Product features and specifications



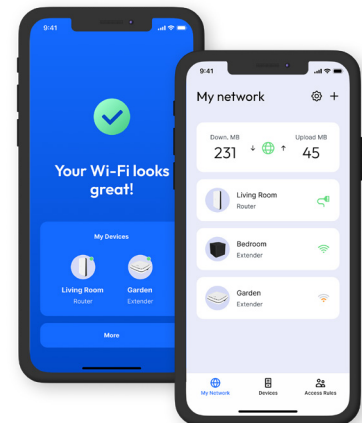
Step-by-step onboarding

Installing new access points is easy to do via a QR-code, simple instructions and clear visualisations.



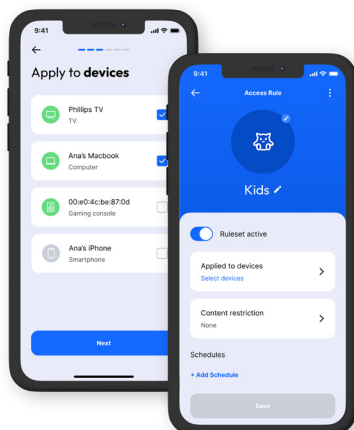
Wi-Fi network settings

Let end-users easily change their Wi-Fi network settings or simply share their credentials fast with family and friends with a QR-code.



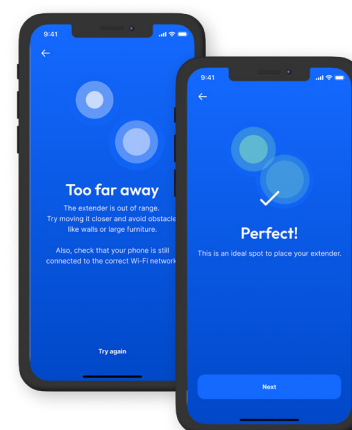
Dashboard home network

End-users have the possibility to easily see their status of their in-home network and see which device might be the issue if problems occur.



Parental control

Give end-users the ability to protect their children from harmful online content. With just a few taps, they can block entire content categories on specific devices or user profiles. Time-based restrictions can also be set to encourage healthy digital habits for family members.



Placement guidance

With placement guidance, the app will guide the end-user to the best spot to place the extender to obtain the best Wi-Fi coverage within the home.



More information?

Contact your local sales representative or contact us via www.genexis.eu/contact