

Genexis UK Product Support

The Product Security and Telecommunications Infrastructure (PSTI) legislation came into effect on 29 April 2024 in the UK. Part of this legislation is to specify the product support period. Genexis offers product support to customers from the market introduction date of the product until the End of Support Life date. Within this period, your device will receive security fixes when needed.

Search for the product name of your device in the list below for its specific End of Support Life date. The product name can be found on the label of your device. The End of Support Life dates stated below only apply to products sold in the UK.

Product name	Market introduction date	End of Support Life
FiberTwist P2110B	January 2021	January 2027
FiberTwist P2414	December 2019	December 2025
FiberTwist P3410B	September 2020	September 2026
FiberTwist P3416B	September 2020	September 2026
FiberTwist PX2310	July 2021	July 2027
FiberTwist G2110C	August 2021	August 2027
FiberTwist G2410	June 2019	June 2025
FiberTwist XGS2110-2.5G	July 2021	July 2027
FiberTwist XGS2110	May 2022	May 2028
FiberTwist XGS2310B	May 2022	May 2028
FiberBox G2110	May 2024	May 2030
FiberBox G2110-2.5G	May 2024	May 2030
FiberBox XGS2110	January 2024	January 2030
Pure E600	April 2022	December 2026
Pulse EX600	August 2021	December 2026
Aura E650	January 2024	December 2028