genexis

XG

XGX
Installation Guide

Button overview
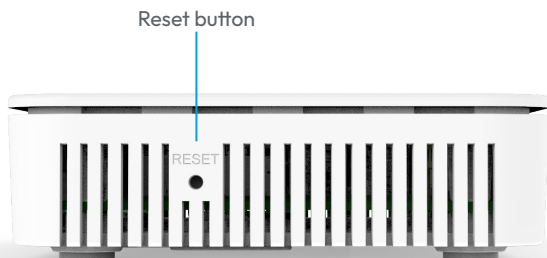
Reset button

RESET

Reset button (recessed)
Reset – press 5 seconds and release

Port overview

ON/OFF switch

LAN ports

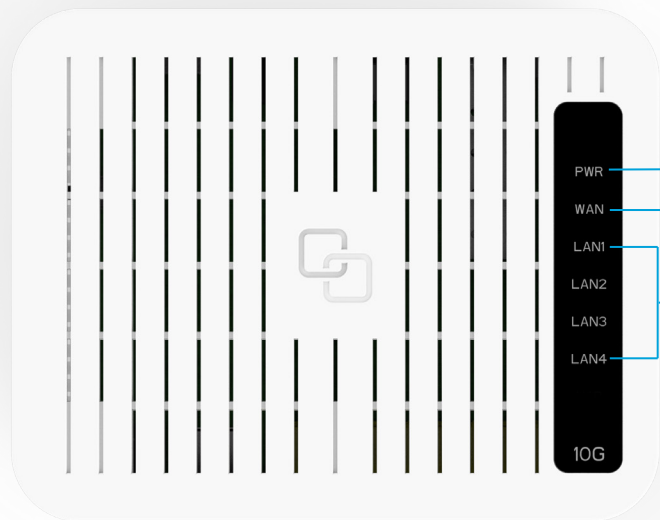ON/OFF   LAN1   LAN2   LAN3   LAN4 - 10GE

WAN/SFP port

Power port

CATV

WAN   PWR   CATV
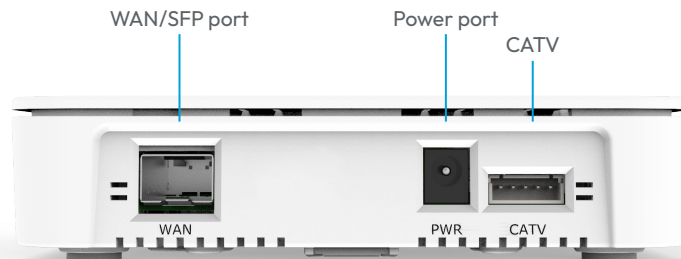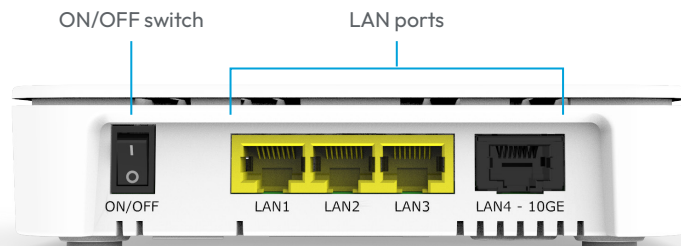
ON/OFF switch
Power ON or OFF – switch device ON or OFF

LED overview

Power (PWR)
Green – system ok
Red – boot failed
Off – power off

WAN
Green –1Gb link established
Green (blinking) – indicate traffic
Yellow – 100Mb link established
Yellow (blinking) – indicate traffic
Off – no WAN connected

LAN
Green – 1/10Gb link established
Green (blinking) – indicate traffic
Yellow – 100Mb link established
Yellow (blinking) – indicate traffic
Off – no LAN connected

PWR
WAN
LAN1
LAN2
LAN3
LAN4

10G

Installation guide

Box contents

- Genexis XG (active device)
- Power adapter
- RJ45 Network cable (2x)
- Label (self-adhesive)
- Plugs & screws (4x)

Label position

The product label is positioned on the back of the active device.

Preparation

Ensure there is a power socket within reach of where the device is being installed and that the product is close to your broadband outlet, alternatively, at your computer.

Setting up the XG

1. Connect the RJ45 network cable to the internet LAN port.
2. Connect the supplied power adapter to the XG and plug the adapter into a power socket.
3. Switch the ON/OFF switch.
4. The colored LED of the power/ status will start blinking. Please wait for 2 minutes for the this process to complete.
5. Depending on the operator the device may need to update your user profile. This might take 10 minutes. Do not turn off the power meanwhile.
6. If your personal device is connected properly with the LAN port, the power LED, WAN and LAN LEDs will have a fixed green color.

Your XG is now installed!

Troubleshooting

Is the Power (PWR) indicator LED off?
- Check if the device is properly connected to the power adapter.
- Check if the power adapter is connected to an electrical outlet.
- Check if the device is turned on – the ON/OFF switch should be in 'ON' state.
- If the device is properly connected and turned on, the Status indicator LED should turn green after a while.

Is the Power (PWR) indicator LED red?
Contact your service provider.

Is the WAN indicator LED off?
- Check the connection of the RJ45 cable to the WAN port (depending on the WAN interface you are using).
- If the WAN indicator LED is off, please contact your service provider.

Reset the device
The reset button resets the device to factory settings. You can press this button with a small pin or paperclip. See chapter 'Button overview' to locate the pinhole.
Press and release the button for more than 5 seconds.

EU Declaration of Conformity

Hereby, Genexis Netherlands B.V. declares that the product XGX is in compliance with Directives 2014/30/EU, 2014/35/EU, 2011/65/EU and Delegated Directive 2015/863.

The full text of the EU declaration of conformity is available at the following internet address: https://genexis.eu/red/xgx

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Signature of authorized person

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Maarten Egmond, CTO

Place of issue
Eindhoven
The Netherlands

Date of issue
2020-11-08

People deserve fiber.